

WEBSITE and BOOK LAUNCH

Website: [www. regionalmanagementservices.com](http://www.regionalmanagementservices.com)

Book: Effective Management and Best Practice in the Workplace

25 February, 2014

Open Campus, UWI, Pine, St. Michael

Remarks by Dennis de Peiza, Managing Director,

Regional Management Services Inc.

Mr. Vincent Burnette, Chief Labour Officer

Mr. Ryan Byer, Acting Head of the Opening Campus, UWI

Other distinguished members of the Head Table

Specially invited Guests

Members of the Media

In the capacity of the Managing Director and Lead Consultant of Regional Management Services Inc., I welcome you to this dual launch of the company's Website and of the book, 'Effective Management and Best Practice in the Workplace.'

It gives me great pleasure to specially welcome to this event, Mr. Vincent Burnette, Chief Labour Officer and Mr. Ryan Byer, Acting Head of the Open Campus, UWI, Mr. Tony Walcott, Chief Executive Officer, Barbados Employers Confederation, Mr. Cedric Murrell, President, Congress of Trade Unions and Staff Associations of Barbados, Mr. Julian Hunte, Human Resources Manager, Goddard's Enterprises Limited.

I wish to thank you the members of the audience and the media, for having graciously accepted our invitation to attend this launch.

Our thanks is extended to the Open Campus for supporting the launch of this Industrial Relations Website and the book Effective Management and Best Practice in the Workplace.'

As we celebrate 'The Week of Excellence 2014,' I believe that this launch could not have taken place at a more appropriate time. Today's launch of both the website and

the book 'effective Management and Best Practice in the Workplace, is meant to showcase an example of excellence, but to present a tool and tool kit that can guide the workplace public in working to promote and attain standards of excellence.

It is to be emphasize that the attainment of this goal can only be achieved through training and retraining of our human resource and its exposure to programmes that lend to personal development.

This speaks to the need for Barbados to place attention on enhancing its capacity to deliver excellent service, if it is to remain competitive in the global economic space. It is for this purpose that this island as a small island developing state, recognizes the importance of promoting standards in the workplace, that are designed to ensure its growth and development.

This is an important event in the history of this small company. Regional Management Services Inc. offers to Barbados, the Caribbean and the world Labour Relations Consultant and Training Services. The company is accredited by the Barbados Accreditation Council as a Training Provider, and has been granted permission to provide services in accordance with Caribbean Community (Movement of Skilled Nationals) Act 2004.

As a training provider, the company has taken the deliberate policy to produce training materials that can be used by trainers, and participants attending training workshops, and those persons who are undertaking studies in Management, Labour Relations and /or Human Resources Development at tertiary institutions.

On this topic, I take the opportunity to introduce you to some of our the training workshops themes:

Managing in an Unionized Environment

Communication in the Workplace

Management Skills and Techniques for Supervisors

Leadership and Communication

Workplace Ethics

We at Regional Management Services Inc. have recognized that there is a need for locally produced industrial relations training material, which bears some relevant to the culture and labour environment of the region, that includes customs and practice.

Today I can inform you that the company aims to produce a series of publications which centre on promoting the universal standards and practices that are based on ILO's Labour Conventions and Recommendations..

It was this thinking that lead to the launch of our first publication of Issues and Responses Vol. 1. in 2006. Today is the occasion of the official launch of Volume 11 of Issues and Responses which is titled, "Effective Management and Best Practice in the Workplace. In addition to these, Regional Management Services Inc. in 2011, launched the 'Guidelines to Fire and Emergency Procedures Manual'

It is anticipated that the demand for local Industrial Relations training and research material will be reflected in the support by the various education and training institutions in promoting the use of our publications and the website for research purposes. I am happy to report that Issues and Responses Vol 1. was previously listed as a recommended text on the reading list of the Department of Management Studies, Cave Hill, UWI. I am proud to inform you that it was also used by the Ciprienne Labour College in Trinidad and Tobago.

Turning my attention to our website www.regionalmanagementservices.com, your attention is drawn to the fact that it is intended to be the flag ship of the company. It is a training tool that can be accessed by students, trainers, teachers, Human Resources and Industrial Relations professionals, employers, management personnel and employees across the globe.

Those who visit the website will find that it provides a host of historical and current information on labour relations matters and practices. It features a Reference Library which persons can access from the comfort of their homes, offices, and anywhere in the world at any given time on their laptop, iPod, tablets and cell phones.

From our research the website is the first of its kind in the English speaking Caribbean. It is hope that it will win the approval of Ministries of Education, the University of the West Indies, Labour Colleges and other tertiary training institutions at home and across the region.

It is an interactive website. Training materials are presented in print and video formats. There is also pictorial gallery. Those visiting the site will have access to free down loads, which include articles, sports and cultural video presentations.

Persons visiting the website will have free access our 'Guidelines to Fire and Emergency Procedures Manual'

The website was first launched in mid August, 2013. It has since received an average of 5,000 hits per month. For the month of January, 2014, the website recorded 7, 056 hits, with an average of 227 hits per day. At the end of yesterday (Monday), the website has recorded a total of 37, 207 hits.

So far we have received positive feedback from user of the website, and based on this, it is anticipated that the website will receive high approval ratings as the public across the Caribbean and the world become aware of its offerings.

The public should be aware that there is a onetime login access to the Reference Library. Access is facilitated on completion of a nominal fee through PayPal. This will require that users pay online using their credit card.

At this point let me briefly introduce you the book **Effective Management and Best Practice in the Workplace.**

This publication is meant to be a guide of best practices to be followed across various sectors of the work environment. The information contained in this publication is well suited to Management Personnel, Human Resource Managers, Workplace Trainers in Labour Management / Labour Relations, employees and students pursuing Management or Business Studies. It is considered to be a useful tool to be used in all levels of staff training. Amongst the number of interesting topics examined in the book are:

How to be an Effective Manager

Guide to achieving Effective Management in a Unionized Environment

Effective Leadership and Management in Schools

Workplace Safety and Health: Practices, Procedures, Regulations

Promoting Decent Work in the Hospitality Sector

Protocol for Managing E-Commerce in the Workplace

Discriminatory Employment Practices

Managing HIV/AIDS in the Workplace

I am please to inform you that our publications of Issues Responses Vol.1 and Issues and Responses Vol. 2... Effective Management and Best Practice in the Workplace are now available for purchase on Amazon.com. You may also access these as e-books by downloading them on Kindle.

For the information of the public, you may opt go to our website www.regionalmanagementservices.com and read the synopsis of our publications.

Let me take this opportunity to thank Caribbean Editions for the services rendered in editing and proof reading the book, and for uploading the book up on Amazon.com

Thanks again to my son Mario de Peiza of TURBOEK Designs, who was responsible for the cover design and book layout. TURBOEK Designs may be contacted at turboek@caribsurf.com, or at telephone 266-1531

Thanks also to Global Directories for its work in developing and maintaining the website. I wish to thank the management of Global Directories for consenting to make the presentation of the website to the media and all gathered here.

In closing, I wish to remind you that the book can be readily access on line. It is anticipated that the book will soon be available in local book stores. Those who are interested in placing orders for purchase of any of our publications, may call Regional Management Services at telephone 230- 9322, or sent an email to rmsinc@caribsurf.com